

Press Cuttings June 2010


7



iB Management Solutions

Title: Computer Weekly (on-line)	Circulation: 87,000 unique visitors

[Sunwin replaces manned call centre with automated IVR solution to distribute ATM lock codes to](#)

 **News** | www.securitypark.co.uk

...agent capacity was limited. For Sunwin, iB Management Solutions installed CIAS on two dedicated servers connected to **ISDN lines** which can now accommodate up to 24 callers at any one time, with one server mirroring the other to provide total failover...

http://www.securitypark.co.uk/security_article264605.html